



UNDERTAKING AND DECLARATION OF IMPARTIALITY

SRAC-P-02

Approved

Mihaela Cristea

Director

General

Edition: 1

Review: 3

Date of entry into force: 01.01.2020

| | Name | Function | Date | Signature |
|------------|-----------------|------------------|------------|-----------|
| Elaborated | Mihaela Cristea | Director General | 19.12.2019 | |

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|  | COMMITMENT AND DECLARATION OF IMPARTIALITY | COD: SRAC-P-02 |
| | | Ed. 1 |
| | | Rev.3 |

LIST OF UPDATES

| <i>Editia</i> | <i>Review</i> | <i>Content of the amendment</i> | <i>Amended page</i> | <i>Date</i> |
|---------------|---------------|---|---------------------|-------------|
| 1 | 0 | Initial processing | - | 01.08.2007 |
| 1 | 1 | GHG update, EMAS | all | 26.08.2013 |
| 1 | 2 | ISO/IEC 17021-1 update, ISO/IEC 17065, ISO/IEC 17020 | all | 22.06.2015 |
| 1 | 3 | Updating reference standards for accreditation | all | 19.12.2019 |

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MANAGEMENT'S COMMITMENT TO IMPARTIALITY

SRAC is an accredited third party certification body with experience dating back to 1995 in the certification of management systems, during which time it has consolidated its position and reputation as a market leader by offering competent, transparent, impartial, independent and credible services in the field of certification, verification and inspection.

SRAC is responsible for its decisions on granting, maintaining, extending or reducing, suspending or withdrawing documents issued to its clients

It is our policy to give confidence in the decision making on the subject matter of evaluations by respecting the principles of impartiality, independence, competence, accountability, transparency and confidentiality and responsiveness to complaints.

In order to respect and ensure impartiality, the SRAC management is committed to ensuring compliance with the mechanism established in relation to impartiality assurance through the "SRAC-P-01 Policy on Impartiality Assurance" which is based on the establishment, implementation, maintenance and continuous improvement of a process for the identification, analysis, assessment, treatment, monitoring and documentation of risks that could affect the impartiality of the entire certification/verification/inspection activity.

SRAC management is committed to ensuring that the assessment processes comply with the requirements of applicable national and international conformity assessment standards.

The SRAC assessment process is subject to continuous review and improvement to ensure and enhance the effectiveness of the management system implemented in the SRAC in accordance with ISO/IEC 17021, ISO/TS 22003, ISO 27006, ISO 14065, ISO/IEC 17065, ISO/IEC 17020, ISO/IEC 17025, ISO 50003 and the applicable IAF and EA Guidelines, EU Directives and Regulations.

As a Type A product inspection body, SRAC CERT and its staff responsible for performing inspections are not designers, manufacturers, suppliers, installers, purchasers, owners, users or maintenance providers for the products inspected.

This commitment will be reviewed continuously to be in line with changes in conformity assessment standards and regulations so that it remains relevant and appropriate.

GENERAL DIRECTOR

Cristea Mihaela